

1) SERVICE SPECIFICATION

Route: **28/N28**

Contract Reference: **QC88303**

This Service Specification forms Section 7 of the ITT and should be read in conjunction with the ITT document, Version 2.0, dated 5th March 2021.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted, and this will only be considered for evaluation if all parts of the Tender documents, as set out in Section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement and adhere to the requirements of the Service Specification.

Terminus Points (28)	Wandsworth, Southside Shopping Centre and Kensal Rise Station
Terminus Points (N28)	Wandsworth, Southside Shopping Centre and Camden Town
Contract Basis	Incentivised
Commencement Date	Saturday 04/05/2024
End Date	Friday 30/04/2027
Early Termination Date <i>Subject to minimum 10 months' notice</i>	n/a (short term contract)
Vehicle Type	87 capacity, dual door, double deck
Current Maximum Approved Dimensions	10.5 metres long and 2.55 metres wide
New Vehicle Price Mandatory	NO: Bids based on existing vehicles only are acceptable for this contract (see Section 2)
Zero Emission Price Required	NO: Bids based on diesel or hybrid vehicles only are acceptable for this contract (see Section 2)
Advertising Rights	Operator
Minimum Performance Standard (28)	Average Excess Wait Time - No more than 1.30 minutes
Minimum Operated Mileage Standard (28)	No less than 98.00%
Minimum Performance Standard (N28)	Departing on Time - No less than 90.00%
Minimum Operated Mileage Standard (N28)	No less than 99.00%

The Date of Tender for this ITT is:

No later than 12 Noon on **Tuesday 17 October 2023**.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
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2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 28 & N28.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route Nos. 28 & N28.

- **Tenderers must identify the cost of the Nightly element of this service separately. This must reflect the reduction in the total contract price if Route No. N28 was to be withdrawn.**

Tenderers should provide the following price:

- 1. Annualised existing vehicle price (Euro VI diesel, Euro VI hybrid or ZE), based on the fixed contract term shown in Section 1. Vehicles should not exceed 15 years of age at the end of the contract term. Refurbishment costs should be excluded from this price and shown separately.**

Although not compulsory, tenderers may also supply an optional price for operation by new ZE vehicles if they wish. This should be based on a normal 7 - year contract term and the standard early termination provisions would apply.

Tenderers are reminded that Version 2.4 of the New Vehicle Specification dated March 2023 applies to all new contracts from Tranche 872 onwards.

Tenderers are reminded that a price submitted for this Route Agreement will be subject to the revised CPA formula of 85% CPI (12 rolling months) and 15% fixed.

The welfare of bus drivers during their working day is essential and appropriate locations for sign-on/off as well as meal reliefs should be identified with the bid. These locations should have appropriate facilities available for drivers at the beginning and end of shifts to carry out their duties (including fitness for duty). For breaks and periods of rest between work there should be appropriate toilet provision (including the availability, condition and cleanliness) and suitable locations to take a break. Whilst the obligation to provide suitable facilities remains with the Tenderer, if there are any risks in not being able to supply these, the Tenderer must make LBSL aware in their bid or at any later stage when this becomes apparent.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth, Mapleton Crescent		Wandsworth, Garratt Lane/Mapleton Road to Kensal Rise Station			
First departure no later than 0500.		First departure no later than 0450.			
0455 - 0600	Every 12 minutes	0445 - 0600	Every 12 minutes		
0601 - 2045	Every 10 minutes	0601 - 2040	Every 10 minutes		
2046 - 0050	Every 12 minutes	2041 - 0035	Every 12 minutes		
Last departure no earlier than 0045.		Last departure no earlier than 0030.			
Pinchpoints					
Fulham Broadway Station	0700 - 0900	10 minutes	High Street Kensington Station	0700 - 0900	10 minutes
	1500 - 1630	10 minutes		1500 - 1630	10 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth, Mapleton Crescent		Wandsworth, Garratt Lane/Mapleton Road to Kensal Rise Station			
First departure no later than 0500.		First departure no later than 0450.			
0455 - 0600	Every 12 minutes	0445 - 0600	Every 12 minutes		
0601 - 1955	Every 10 minutes	0601 - 1950	Every 10 minutes		
1956 - 0050	Every 12 minutes	1951 - 0035	Every 12 minutes		
Last departure no earlier than 0045.		Last departure no earlier than 0030.			
Pinchpoints					
Fulham Broadway Station	0930 - 1100	10 minutes	High Street Kensington Station	0930 - 1100	10 minutes

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth, Mapleton Crescent		Wandsworth, Garratt Lane/Mapleton Road to Kensal Rise Station			
First departure no later than 0500.		First departure no later than 0450.			
0455 - 0600	Every 15 minutes	0445 - 0605	Every 15 minutes		
0601 - 0050	Every 12 minutes	0606 - 0035	Every 12 minutes		
Last departure no earlier than 0045.		Last departure no earlier than 0030.			
Pinchpoints					
Fulham Broadway Station	1000 - 1140	12 minutes	High Street Kensington Station	1000 - 1140	12 minutes

Tenderers must identify the cost of the Boxing Day element of this service separately.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.4) NIGHTLY

Camden Town Station, Bayham Street to Wandsworth, Mapleton Crescent	Wandsworth, Garratt Lane/Mapleton Road to Camden Town Station, Bayham Street
First departure no later than 0050.	First departure no later than 0050.
0045 - 0425 Every 30 minutes	0045 - 0425 Every 30 minutes
Last departure no earlier than 0420.	Last departure no earlier than 0420.

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 28 should interwork with Route No. N28 to form a seamless 24 hour service between Westbourne Park Station and Wandsworth on all nights.
- 4.2) Route No. N28 should interwork with Route No. N31 to provide a joint frequency of every 15 minutes between Camden Town Station, Bayham Street and High Street Kensington Station on all nights.
- 4.3) Route Nos. 28 & N28 are likely to suffer from unpredictable traffic delays in the Harrow Road, Kensington High Street, Fulham and Wandsworth areas.
- 4.4) Home Football matches at Chelsea Football Club in Fulham Road can cause severe traffic congestion in the Fulham Broadway area.
- 4.5) The Notting Hill Carnival is an annual event held in the Notting Hill area over the late Summer Bank Holiday period and affects several London Buses contracted bus services. The arrangements for serving the area are flexible and depend on what advance information is provided by bodies such as the Metropolitan Police. Prior to the event, London Buses officials will discuss service provision with those operators who are involved.
- 4.6) The full peak timetable for the Elizabeth line commenced on Monday 22nd May 2023. The key changes are as follows:

- * Direct trains from Abbey Wood to Heathrow and Reading and from Shenfield to Heathrow. 2 trains per hour (tph) now operate from Shenfield to Heathrow Terminal 5 all day. Consequently, Heathrow Terminals 2 & 3 now receive 6tph all day.

- * 24tph during peak times between Whitechapel and Paddington (increased from 22tph) and 16tph off-peak.

- * Restoral of 12tph between Canary Wharf and Abbey Wood during peak times (increased from 10tph).

- * Two additional trains during peak times (peak direction only) between Liverpool Street and Gidea Park.

- * Some services operated by Great Western Railway have become Elizabeth line limited stop services. 3tph during morning peak hours and 2tph during afternoon peak hours (peak direction only) between Reading and Abbey Wood.

- * Peak times last for longer.

- * Removal of extended dwell outside Paddington Station.

There is potential for a change in passenger demand on Route Nos. 28 & N28 now that the Elizabeth line has become fully operational. A review will be undertaken if required.

**5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY,
IBUS MILEAGE & QSI POINTS**

5.1) ROUTE RECORD

As per Busnet printout.

5.2) CURRENT PERFORMANCE

As per current print out.

5.3) QSI BY TIME OF DAY

As per current print out.

5.4) IBUS MILEAGE & QSI POINTS

As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 28: Kensal Rise, Station Terrace - Wandsworth, Southside Shopping Centre

Date of Service Change: 4 May 2024.

STREETS TRAVERSED

Towards Wandsworth, Southside Shopping Centre: Chamberlayne Road, Kilburn Lane, Harrow Road, Great Western Road, Westbourne Park Road, Chepstow Road, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, New Kings Road, Wandsworth Bridge Road, Wandsworth Bridge, Bridgend Road, Wandsworth Bridge Roundabout, Swandon Way, Fairfield Street, Wandsworth High Street, Garratt Lane, Mapleton Crescent

Towards Kensal Rise, Station Terrace: Garratt Lane, Ram Street, Armoury Way, Old York Road, Morie Street, Ferrier Street, Old York Road, Swandon Way, Wandsworth Bridge Roundabout, Bridgend Road, Wandsworth Bridge, Wandsworth Bridge Road, New Kings Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Chepstow Road, Westbourne Park Road, Great Western Road, Harrow Road, Kilburn Lane, Chamberlayne Road, Station Terrace

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Kensal Rise Station

Public stand in Station Terrace in two parts:

1. On east side, for 4 buses, commencing opposite No. 20 and extending 45 metres north to a point 10 metres south of northern steps leading to Chamberlayne Road.
2. On north side, for 2 buses, commencing opposite No. 11 and extending 20 metres westwards.

Buses proceed from Station Terrace, Dagmar Gardens, Linden Avenue, Station Terrace to stand, departing via Station Terrace to Chamberlayne Road.

Set down in Station Terrace, at Stop KR (34114 - Kensal Rise Station) and pick up in Chamberlayne Road, at Stop KJ (11615 - Station Terrace).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 28 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kensal Rise .

Harrow Road, Prince of Wales, Elgin Avenue, South (from Wandsworth, Southside Shopping Centre)

Public stand for three buses on south side of Elgin Avenue in 2 parts:

1 - For two buses commencing at a point 99 metres west of the centre-line of Chippenham Road, and extending 22 metres east.

2 - For one bus commencing at a point 124 metres west of the centre line of Chippenham Road and extending 12 metres east.

Buses proceed from Great Western Road, Elgin Avenue to stand, departing via Elgin Avenue to Great Western Road.

Set down in Great Western Road, at Stop C (55 - Harrow Road) and pick up in Great Western Road, at Stop K (334 - Great Western Road / Harrow Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harrow Road, Elgin Avenue.

Notting Hill Gate, Kensington Church Street, West (from Wandsworth, Southside Shopping Centre)

Public stand for two bus on west side of Kensington Church Street adjacent to No 223, commencing 47 metres south of the southern kerblines of Notting Hill Gate and extending 22 metres south.

From Kensal Rise, Station Terrace

Buses proceed from Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing to Kensington Church Street.

Set down in Palace Gardens Terrace, at Stop K (1266 - Palace Gardens Terr / Notting Hill Gte) and pick up in Kensington Church Street, at Stop G (25053 - Notting Hill Gate Station).

From WANDSWORTH, SOUTHSIDE SHOPPING CENTRE

Buses proceed from Kensington Church Street to stand, departing via Kensington Church Street, Notting Hill Gate to Palace Gardens Terrace.

Set down in Kensington Church Street, at Stop X (11145 - Sheffield Terrace) and pick up in Palace Gardens Terrace, at Stop K (1266 - Palace Gardens Terr / Notting Hill Gte).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Notting Hill Gate.

Olympia, Holland Road (from Wandsworth, Southside Shopping Centre)

From Kensal Rise, Station Terrace

Buses proceed from Kensington High Street, departing to Kensington High Street.

Set down in Kensington High Street, at Stop Z (11195 - Warwick Gardens) and pick up in Kensington High Street, at Stop W (35202 - Warwick Gardens).

From WANDSWORTH, SOUTHSIDE SHOPPING CENTRE

Buses proceed from North End Road, Hammersmith Road, Kensington High Street, Holland Road, Addison Crescent, Addison Road departing to Kensington High Street.

Set down in North End Road, at Stop K (34350 - Kensington Olympia / Hammersmith Road) and pick up in Kensington High Street, at Stop C (27791 - Kensington Olympia Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Kensington, Holland Road.

West Brompton, Empress State Building (from Wandsworth, Southside Shopping Centre)

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

From Kensal Rise, Station Terrace

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road.

Set down in North End Road, at Stop BR (11252 - Lillie Road) and pick up in North End Road, at Stop BT (11255 - West Kensington Station).

From WANDSWORTH, SOUTHSIDE SHOPPING CENTRE

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road.

Set down in North End Road, at Stop BK (11251 - Lillie Road) and pick up in North End Road, at Stop BH (37426 - North End Road Market).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: North End Road, Lillie Road.

Vanston Place, Fulham Broadway (from Kensal Rise, Station Terrace)

Buses proceed from Fulham Broadway, Vanston Place, Jerdan Place departing to Fulham Broadway.

Set down in Fulham Road, At Stop E (9327 - Fulham Broadway) and pick up in Fulham Road, At Stop F (9328 - Fulham Broadway).

AVAILABILITY: Available from 07:00 until 20:00 only. Buses on Route 28 must not use this stand outside these times.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Fulham Broadway.

Wandsworth Bridge, South Side (from Kensal Rise, Station Terrace)

Buses proceed from Bridgend Road, Wandsworth Bridge Roundabout departing to Bridgend Road.

Set down in Bridgend Road, at Stop TM (29147 - Bridgend Road) and pick up in Bridgend Road, at Stop TD (18732 - Bridgend Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Wandsworth Bridge, South Side.

Wandsworth, Fairfield Street (from Kensal Rise, Station Terrace)

Buses proceed from Fairfield Street, Wandsworth High Street, Wandsworth Plain, Armoury Way departing to Old York Road.

Set down in Fairfield Street - A3, Bus stop M (33273 - Wandsworth Town Hall) and pick up in Old York Road, Bus stop K (17944 - Tonsley Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Wandsworth, Town Hall.

Wandsworth, Mapleton Road

Public stand for six buses on north side of Mapleton Road, commencing 43 metres west of the western kerbline of Garratt Lane and extending 62 metres west.

Buses proceed from Mapleton Crescent, Mapleton Road to stand, departing via Mapleton Road to Garratt Lane.

Set down in Mapleton Crescent, at Stop S (R0418 - Mapleton Crescent) and pick up in Garratt Lane - A217, at Stop T (8852 - Mapleton Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 28 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Wandsworth.
OTHER INFORMATION:	Toilet facilities provided by TfL available 24 hours a day. .

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N28: Camden Town, Bayham Street - Wandsworth, Mapleton Road

Date of Service Change: 4 May 2024.

STREETS TRAVERSED

Towards Wandsworth, Mapleton Road: Bayham Street, Crowndale Road, Camden High Street, Chalk Farm Road, Adelaide Road, Finchley Road, Fairfax Road, Belsize Road, Kilburn High Road, Cambridge Avenue, Cambridge Gardens (east Arm), Rudolph Road, Kilburn Park Road, Shirland Road, Chippenham Road, Elgin Avenue, Great Western Road, Westbourne Park Road, Chepstow Road, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, New Kings Road, Wandsworth Bridge Road, Wandsworth Bridge, Bridgend Road, Wandsworth Bridge Roundabout, Swandon Way, Fairfield Street, Wandsworth High Street, Garratt Lane, Mapleton Crescent

Towards Camden Town, Bayham Street: Garratt Lane, Ram Street, Armoury Way, Old York Road, Morie Street, Ferrier Street, Old York Road, Swandon Way, Wandsworth Bridge Roundabout, Bridgend Road, Wandsworth Bridge, Wandsworth Bridge Road, New Kings Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Chepstow Road, Westbourne Park Road, Great Western Road, Elgin Avenue, Chippenham Road, Shirland Road, Kilburn Park Road, Rudolph Road, Cambridge Gardens (east Arm), Cambridge Avenue, Belsize Road, Kilburn High Road, Cambridge Avenue, Kilburn High Road, Belsize Road, Hilgrove Road, Finchley Road, Avenue Road, Adelaide Road, Chalk Farm Road, Castlehaven Road, Hawley Road, Camden Street, Camden Road, Bayham Street

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Camden Town, Bayham Street

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Bayham Street to stand, departing to Bayham Street.
Set down in Bayham Street, at Stop Z1 (29666 - Camden Town Station) and pick up in Bayham Street, at Stop Z1 (BP1264 - Bayham Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route N28 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

Chalk Farm (from Wandsworth, Mapleton Road)

Buses proceed from Adelaide Road, Chalk Farm Road, Juniper Crescent, Chalk Farm Road departing to Adelaide Road.
Set down in Adelaide Road, at Stop CA (12024 - Chalk Farm Station) and pick up in Adelaide Road, at Stop CF (12025 - Chalk Farm Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Chalk Farm.

Swiss Cottage (from Camden Town, Bayham Street)

Buses proceed from Adelaide Road, Finchley Road departing to Avenue Road.
Set down in Adelaide Road, at Stop H (1733 - Avenue Road / Swiss Cottage Library) and pick up in Avenue Road, at Stop E (33775 - Swiss Cottage Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Swiss Cottage.

Swiss Cottage Station, Finchley Road (north) (from Wandsworth, Mapleton Road)

Public stand for one bus on the west side of Finchley Road, commencing 8 metres north of flank wall of Castleton House and extending 16 metres south.

Buses proceed from Hilgrove Road, Finchley Road to stand, departing via Finchley Road to Fairfax Road.
Set down in Hilgrove Road, at Stop K (33776 - Finchley Road) and pick up in Fairfax Road, at Stop P (33819 - Fairfax Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Swiss Cottage.

South Hampstead Station (from Wandsworth, Mapleton Road)

From Camden Town, Bayham Street

Buses proceed from Fairfax Road, Belsize Road departing to Hilgrove Road.
Set down in Fairfax Road, at stop P (33819 - Fairfax Road) and pick up in Hilgrove Road, at stop K (33776 - Finchley Road).

From WANDSWORTH, MAPLETON ROAD

Buses proceed from Belsize Road, departing to Belsize Road.
Set down in Belsize Road, at stop Y (12009 - South Hampstead Station / Loudoun Road) and pick up in Belsize Road, at stop L (12010 - South Hampstead Station / Loudoun Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: South Hampstead, Station.

Kilburn Park Station, Cambridge Gardens (from Wandsworth, Mapleton Road)

Public stand for five buses in 2 portions:

1- For three buses in east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 35 metres south.

2- For two buses in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

From Camden Town, Bayham Street

Buses proceed from Cambridge Avenue, Cambridge Gardens (west Arm), Cambridge Gardens (south Arm), Cambridge Gardens (east Arm) to stand, departing via Cambridge Gardens (east Arm) to Cambridge Avenue.

Set down in Cambridge Avenue, at stop KB (10241 - Kilburn Park Station) and pick up in Cambridge Avenue, at stop KA (10240 - Kilburn Park Station).

From WANDSWORTH, MAPLETON ROAD

Buses proceed from Rudolph Road, Cambridge Gardens (east Arm) to stand, departing via Cambridge Gardens (east Arm), Cambridge Gardens (west Arm), Cambridge Gardens (south Arm), Rudolph Road to Kilburn Park Road.

Set down in Rudolph Road, at stop KC (34385 - Rudolph Road) and pick up in Kilburn Park Road, at stop MB (34384 - Carlton Vale).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kilburn Park.

Maida Hill, Chippenham Gardens (from Wandsworth, Mapleton Road)

Public stand for three buses at bus stop on north side of Chippenham Gardens, commencing 15 metres west of Kilburn Park Road and extending 25 metres west.

From Camden Town, Bayham Street

Buses proceed from Kilburn Park Road, Shirland Road, Malvern Road, Chippenham Gardens to stand, departing via Chippenham Gardens to Kilburn Park Road.

Set down in Kilburn Park Road, at Stop MD (48 - Shirland Road) and pick up in Kilburn Park Road, at Stop MU (34797 - Chippenham Gardens).

From WANDSWORTH, MAPLETON ROAD

Buses proceed from Chippenham Road, Shirland Road, Malvern Road, Chippenham Gardens to stand, departing via Chippenham Gardens to Kilburn Park Road.

Set down in Chippenham Road, at Stop MR (34991 - Chippenham Road / Shirland Road) and pick up in Kilburn Park Road, at Stop MD (48 - Shirland Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Maida Hill, The Chippenham.

Westbourne Park Station (from Camden Town, Bayham Street)

Buses proceed from Chepstow Road, Talbot Road, Shrewsbury Road departing to Westbourne Park Road.

Pick up in Great Western Road, at Stop P (11698 - Brunel Estate).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Westbourne Park.

Notting Hill Gate, Kensington Church Street, West Side (from Wandsworth, Mapleton Road)

Public stand for two bus on west side of Kensington Church Street adjacent to No 223, commencing 47 metres south of the southern kerbline of Notting Hill Gate and extending 22 metres south.

From Camden Town, Bayham Street

Buses proceed from Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing to Kensington Church Street.

Set down in Palace Gardens Terrace, at stop K (1266 - Palace Gardens Terr / Notting Hill Gte) and pick up in Kensington Church Street, at stop G (25053 - Notting Hill Gate Station).

From WANDSWORTH, MAPLETON ROAD

Buses proceed from Kensington Church Street, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing via Kensington Church Street, Notting Hill Gate to Palace Gardens Terrace.

Set down in Kensington Church Street, at alighting point (25053 - Notting Hill Gate Station) and pick up in Palace Gardens Terrace, at stop K (1266 - Palace Gardens Terr / Notting Hill Gte).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Notting Hill Gate.

Olympia, Holland Road (from Camden Town, Bayham Street)

Buses proceed from Kensington High Street, departing to Kensington High Street.

Set down in Kensington High Street, at Stop Z (11195 - Warwick Gardens) and pick up in Kensington High Street, at Stop W (35202 - Warwick Gardens).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Kensington, Holland Road.

West Brompton, Empress State Building (from Wandsworth, Mapleton Road)

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

From Camden Town, Bayham Street

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road. Set down in North End Road, at Stop BR (11252 - Lillie Road) and pick up in North End Road, at Stop BT (11255 - West Kensington Station).

From WANDSWORTH, MAPLETON ROAD

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road. Set down in North End Road, at Stop BK (11251 - Lillie Road) and pick up in North End Road, at Stop BH (37426 - North End Road Market).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North End Road, Lillie Road.

New Kings Road, Harwood Road (from Camden Town, Bayham Street)

Public stand for one bus on west side of Harwood Road, outside No. 38 at Stop T.

Buses proceed from Harwood Road, Moore Park Road, Waterford Road, New Kings Road, Harwood Road to stand, departing via Harwood Road, Moore Park Road, Waterford Road, New Kings Road to Harwood Road.

Set down in Harwood Road, at Stop A (25627 - Fulham Town Hall) and pick up in Harwood Road, at Stop GK (1461 - Tyrawley Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Fulham Broadway.

Wandsworth Bridge, South Side (from Camden Town, Bayham Street)

Buses proceed from Bridgend Road, Wandsworth Bridge Roundabout departing to Bridgend Road.

Set down in Bridgend Road, at Stop TM (29147 - Bridgend Road) and pick up in Bridgend Road, at Stop TD (18732 - Bridgend Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wandsworth Bridge, South Side.

Wandsworth, Mapleton Road

Public stand for six buses on north side of Mapleton Road, commencing 43 metres west of the western kerblines of Garratt Lane and extending 62 metres west.

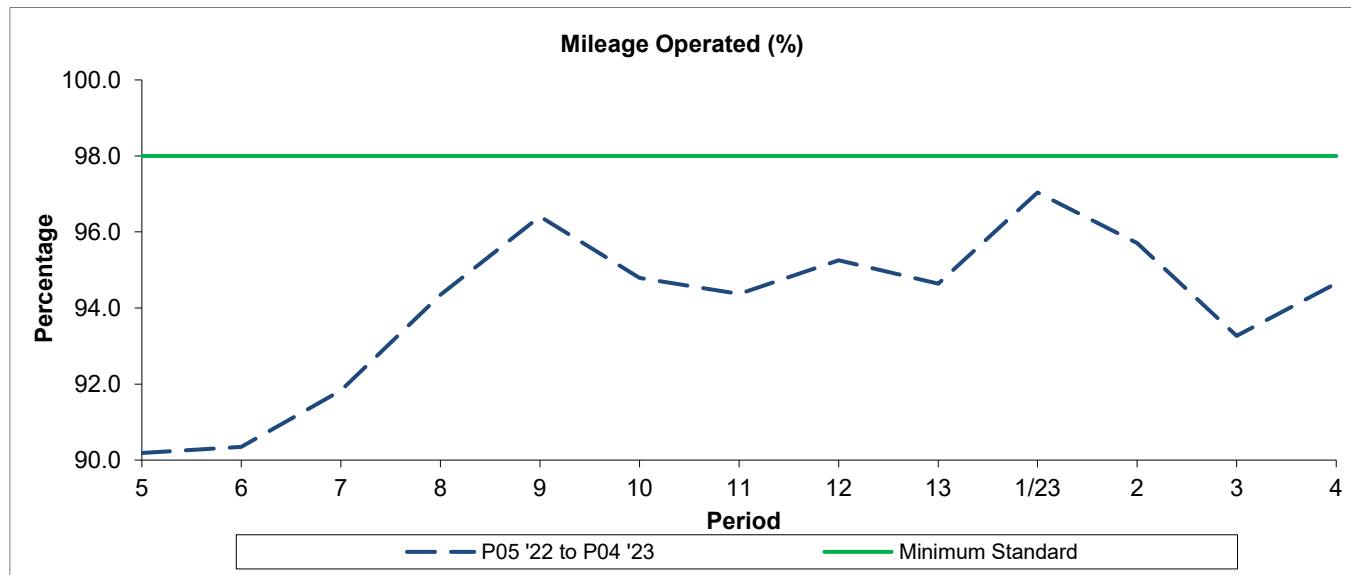
Buses proceed from Mapleton Crescent, Mapleton Road to stand, departing via Mapleton Road to Garratt Lane.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N28 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Wandsworth.

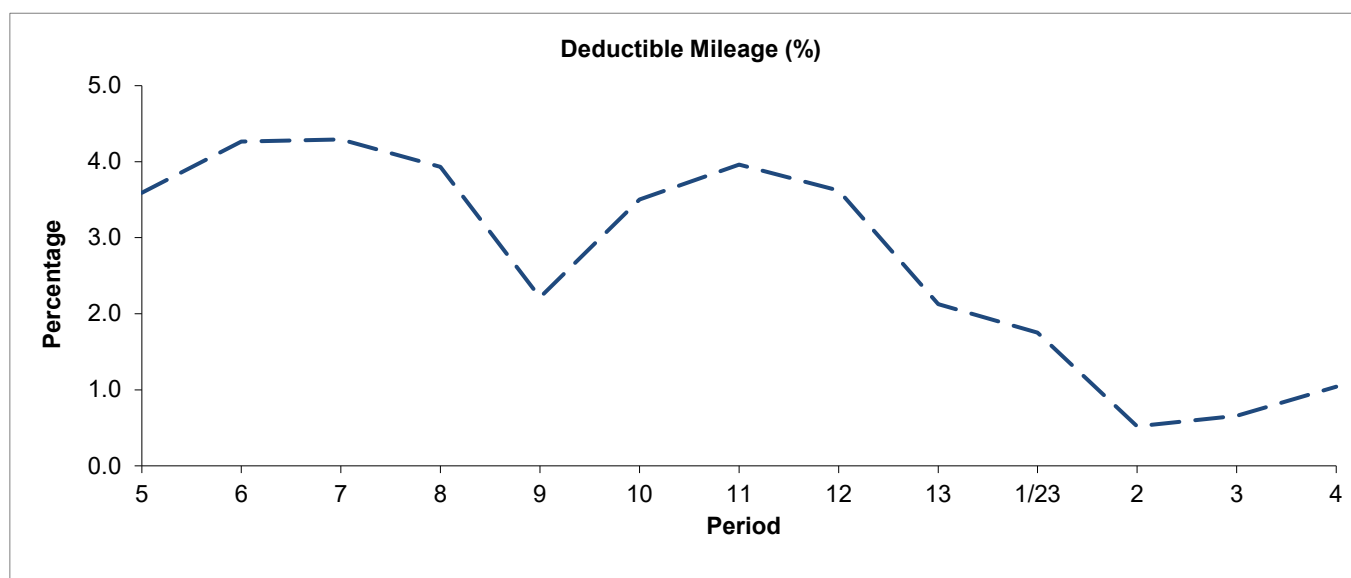
Period Trend Performance Graphs

Route 28

Mileage Performance



Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	90.19	90.35	91.83	94.34	96.41	94.79	94.37	95.25	94.64	97.04	95.71	93.27	94.65
Minimum Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

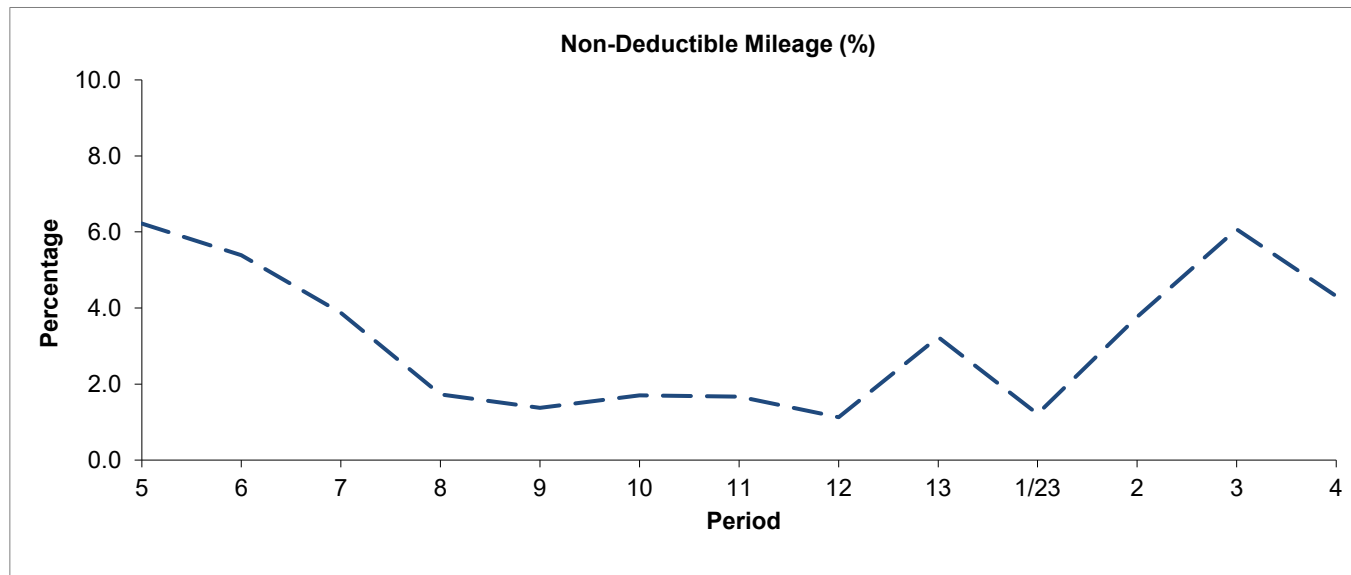


Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	3.59	4.27	4.29	3.93	2.21	3.50	3.96	3.62	2.13	1.75	0.52	0.66	1.04

Period Trend Performance Graphs

Route 28

Mileage Performance



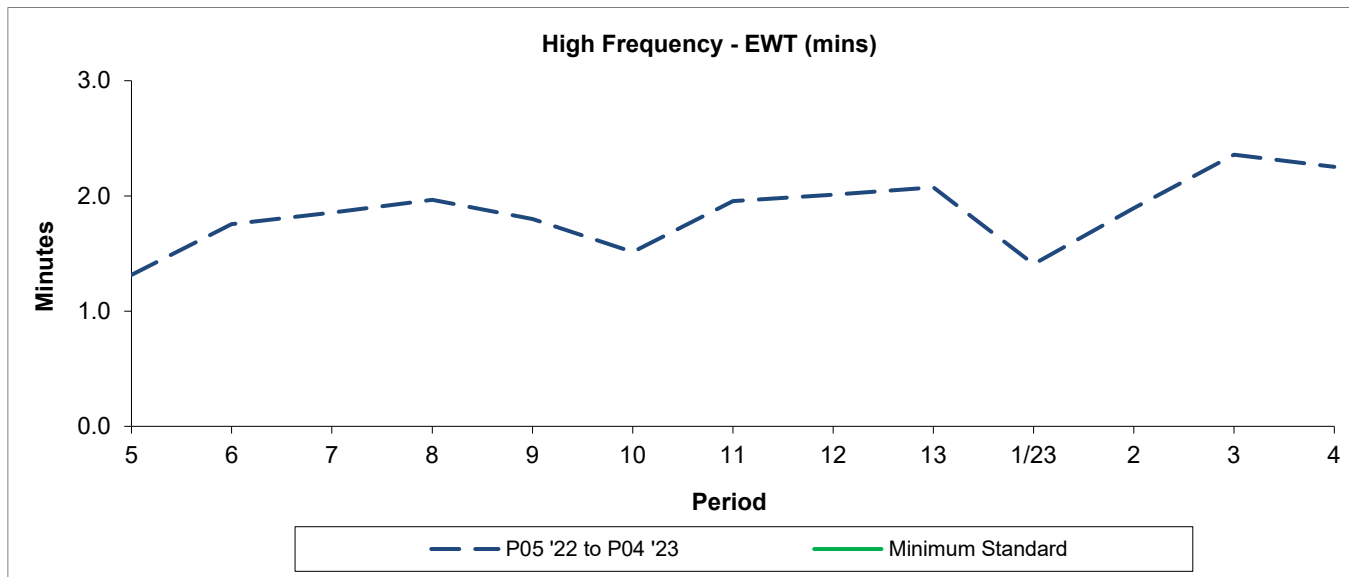
Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	6.22	5.39	3.88	1.72	1.38	1.70	1.67	1.13	3.23	1.21	3.77	6.07	4.31

Mileage Performance figures are based on four weeks data

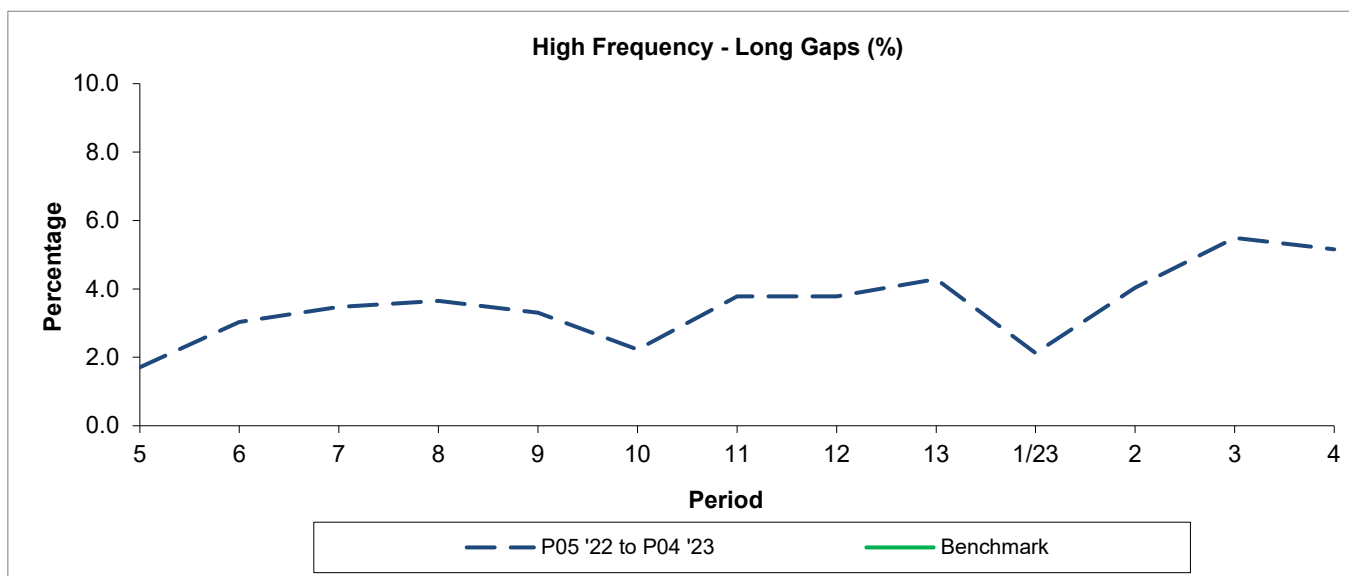
Period Trend Performance Graphs

Route 28

Reliability Performance



Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	1.31	1.75	1.85	1.97	1.80	1.51	1.95	2.01	2.07	1.41	1.89	2.36	2.25
Minimum Standard													



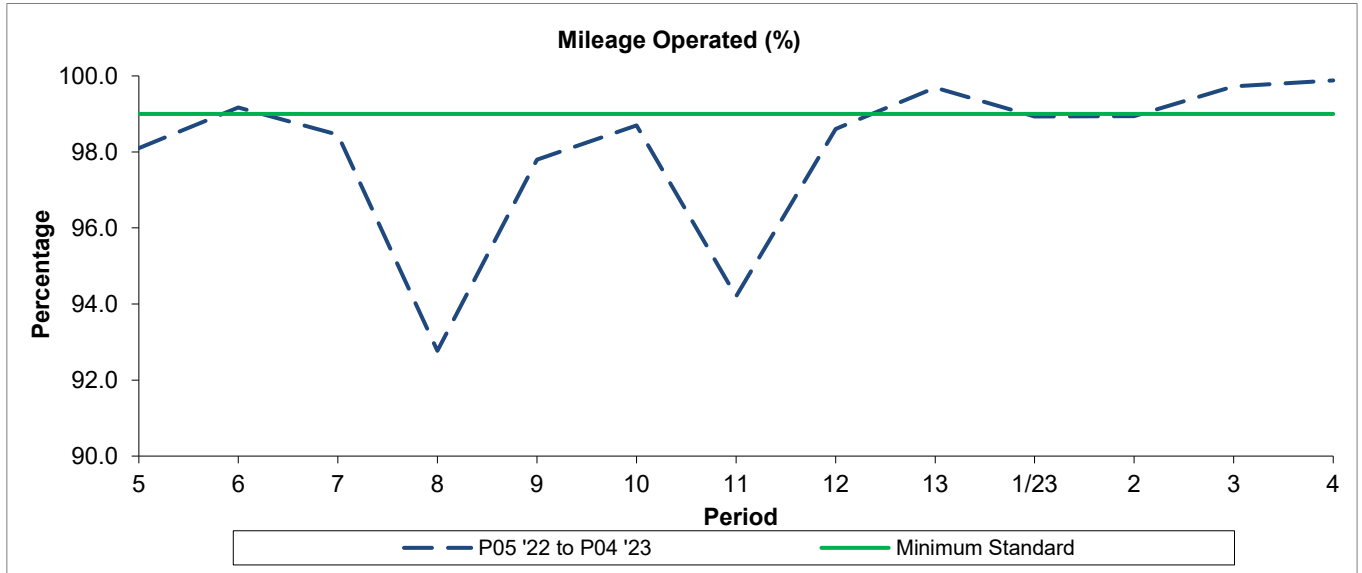
Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	1.71	3.04	3.47	3.65	3.31	2.23	3.78	3.78	4.29	2.13	4.03	5.49	5.16
Benchmark													

Minimum Standards and Benchmarks are those applicable under the new contract.

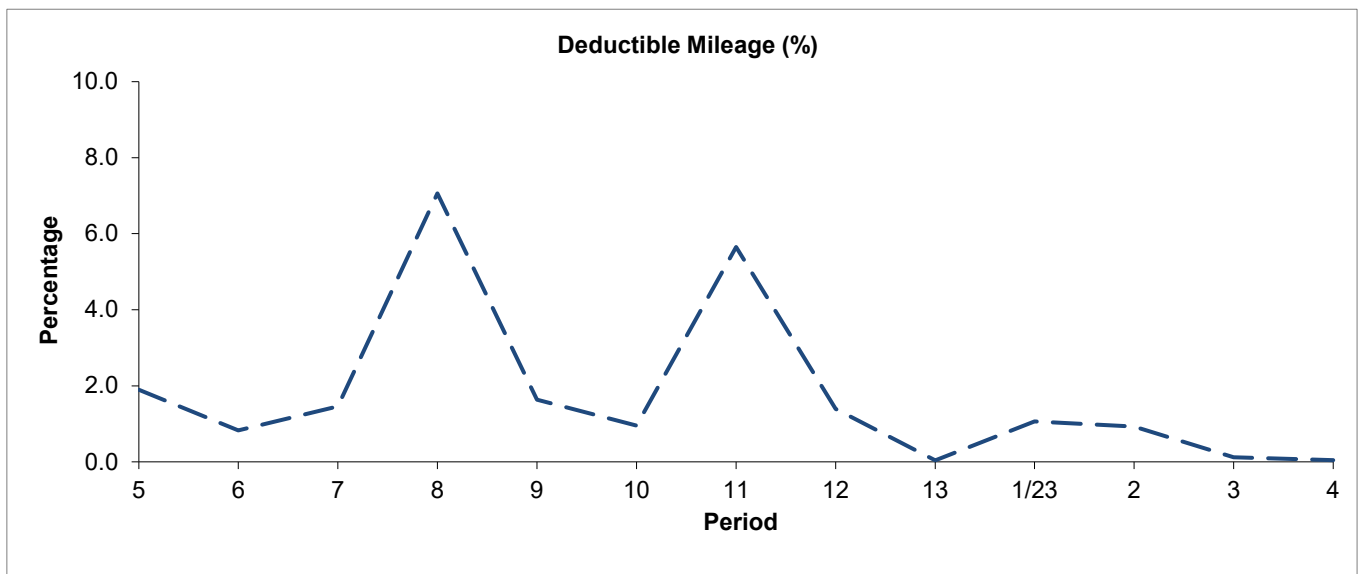
Period Trend Performance Graphs

Route N28

Mileage Performance



Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	98.10	99.17	98.46	92.77	97.80	98.70	94.20	98.61	99.69	98.93	98.94	99.73	99.88
Minimum Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

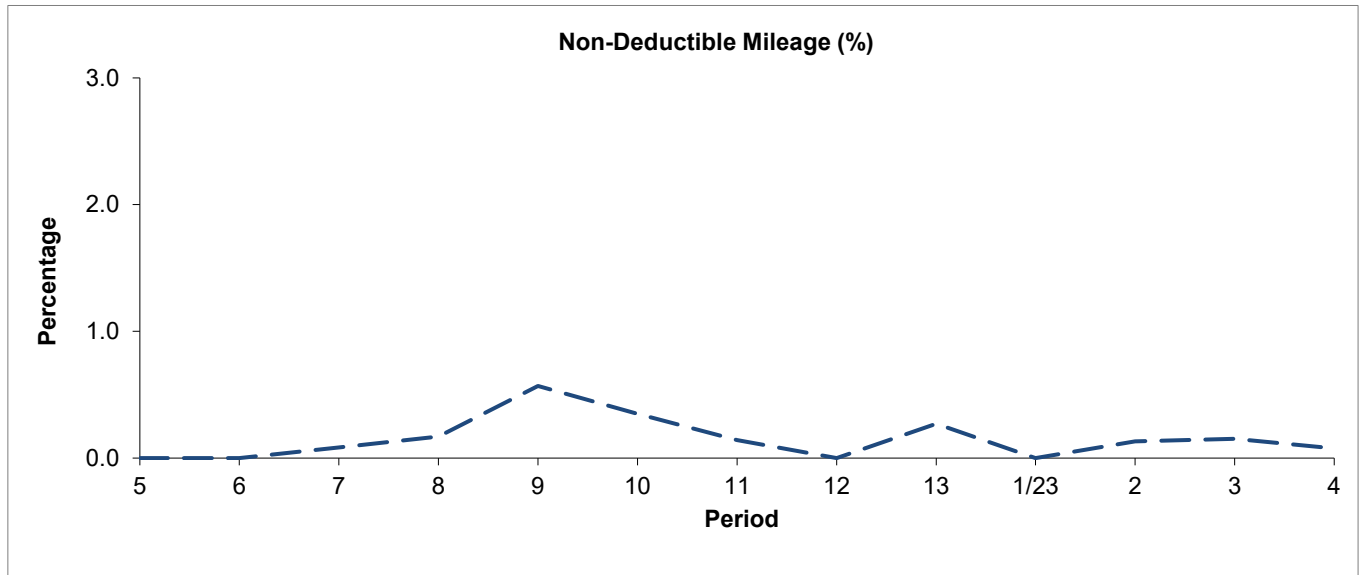


Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	1.90	0.83	1.46	7.06	1.63	0.95	5.65	1.39	0.04	1.07	0.92	0.12	0.04

Period Trend Performance Graphs

Route N28

Mileage Performance



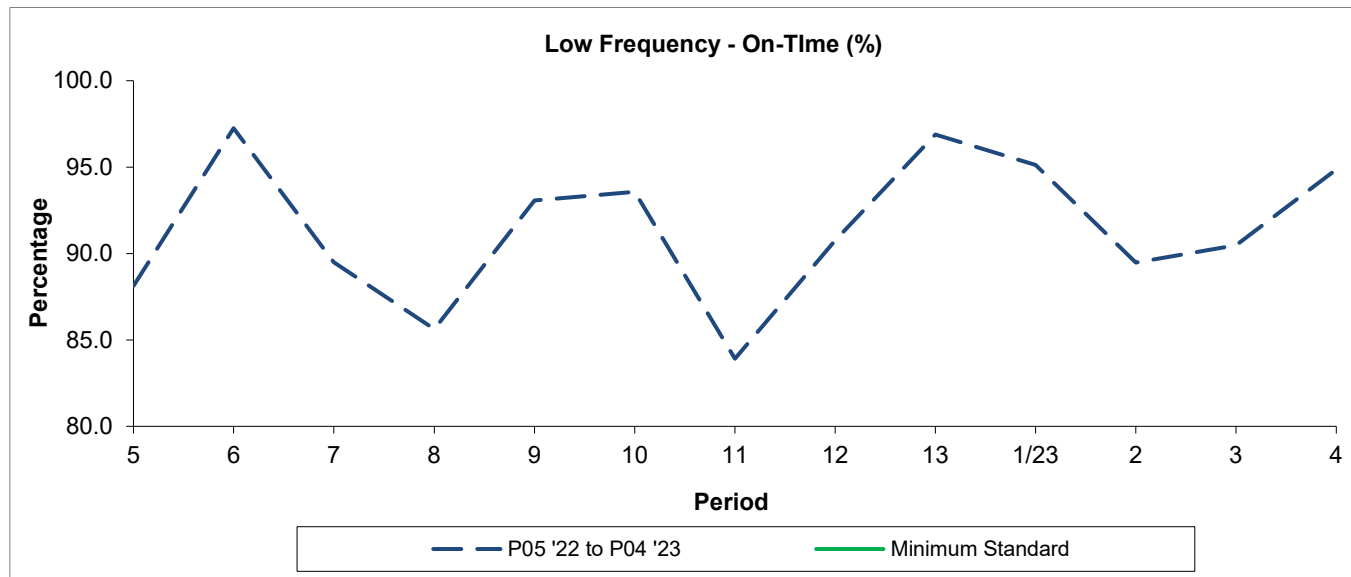
Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	0.00	0.00	0.08	0.17	0.57	0.35	0.14	0.00	0.27	0.00	0.13	0.15	0.08

Mileage Performance figures are based on four weeks data

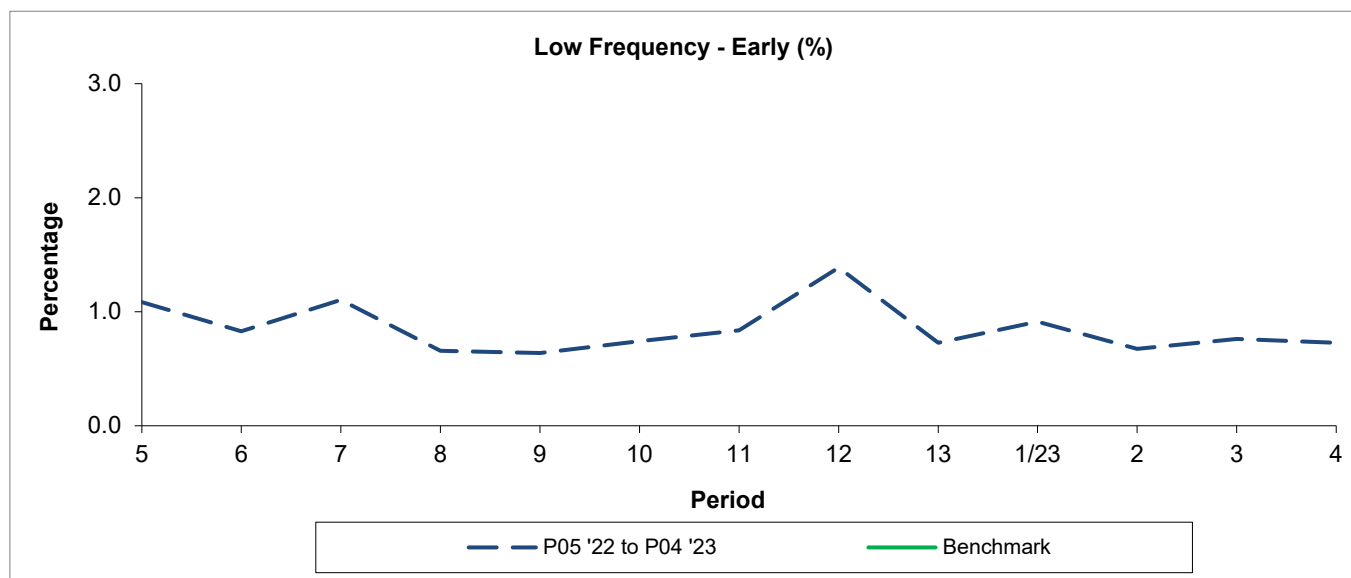
Period Trend Performance Graphs

Route N28

Reliability Performance



Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	88.1	97.3	89.5	85.6	93.1	93.6	83.9	90.8	96.9	95.1	89.5	90.5	94.9
Minimum Standard													



Period	5	6	7	8	9	10	11	12	13	1/23	2	3	4
P05 '22 to P04 '23	1.1	0.8	1.1	0.7	0.6	0.7	0.8	1.4	0.7	0.9	0.7	0.8	0.7
Benchmark													

Minimum Standards and Benchmarks are those applicable under the new contract.

Detailed QSI Report

Route 28

Full iBus results by Time of Day

Quarter 2 22/23 to Quarter 1 23/24 (25/06/2022 to 23/06/2023)

All days

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	36,292	35,812	98.7	6.2	0.7	6.9	77.2	21.2	1.5	0.2	0.5	59.0
07:00 - 10:00	68,288	63,300	92.7	5.1	1.7	6.8	75.7	21.0	2.8	0.4	3.1	67.0
10:00 - 13:00	68,957	65,139	94.5	5.1	1.8	6.9	75.3	21.4	2.9	0.5	3.0	67.3
13:00 - 16:00	71,077	67,757	95.3	5.1	1.9	6.9	75.4	21.3	2.8	0.6	3.2	85.1
16:00 - 19:00	70,071	66,296	94.6	5.1	2.1	7.2	73.6	21.7	3.7	1.0	4.5	68.2
19:00 - 22:00	70,215	65,630	93.5	5.1	1.9	7.0	75.4	21.0	3.0	0.6	3.5	85.8
22:00 - 24:00	41,488	39,513	95.2	5.9	1.3	7.1	75.0	22.2	2.4	0.4	1.4	79.0
All Locations Summary	426,388	403,447	94.6	5.2	1.8	7.0	75.1	21.3	3.0	0.6	3.3	85.8

Mondays to Fridays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	25,733	25,690	99.8	6.2	0.6	6.8	77.5	20.9	1.4	0.2	0.5	59.0
07:00 - 10:00	49,314	45,283	91.8	5.0	1.8	6.8	75.7	20.9	2.9	0.5	3.4	67.0
10:00 - 13:00	49,374	46,220	93.6	5.0	1.8	6.8	76.1	20.7	2.7	0.5	3.2	67.3
13:00 - 16:00	50,801	48,244	95.0	4.9	1.9	6.8	76.1	20.6	2.8	0.5	3.5	85.1
16:00 - 19:00	49,680	46,702	94.0	5.0	2.2	7.2	73.5	21.5	3.9	1.2	5.1	68.2
19:00 - 22:00	49,746	46,754	94.0	5.0	1.8	6.8	76.8	20.0	2.6	0.5	3.4	85.8
22:00 - 24:00	28,812	27,522	95.5	5.8	1.2	7.0	75.9	21.7	2.0	0.3	1.2	79.0
All Locations Summary	303,460	286,415	94.4	5.1	1.9	6.9	75.5	20.9	2.9	0.6	3.6	85.8

Saturdays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	5,411	5,107	94.4	5.6	1.1	6.7	79.3	19.0	1.6	0.2	0.9	55.1
07:00 - 10:00	9,590	8,962	93.5	5.1	1.6	6.7	77.1	20.6	2.1	0.2	2.1	38.1
10:00 - 13:00	9,850	9,557	97.0	5.0	1.9	6.9	75.6	20.8	3.0	0.5	3.6	53.5
13:00 - 16:00	10,242	9,656	94.3	5.0	2.0	7.0	74.7	21.8	3.1	0.4	3.5	64.3
16:00 - 19:00	10,362	9,793	94.5	5.0	1.9	6.9	75.7	21.2	2.8	0.3	3.1	52.9
19:00 - 22:00	9,802	8,797	89.7	5.2	2.3	7.6	70.7	23.6	4.8	0.9	5.1	53.6
22:00 - 24:00	5,880	5,303	90.2	5.8	2.1	7.9	68.8	25.6	4.5	1.1	3.2	44.9
All Locations Summary	61,137	57,175	93.5	5.1	1.9	7.0	74.6	21.7	3.2	0.5	3.4	64.3

Sundays and Bank Holidays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	5,148	5,015	97.4	6.9	0.8	7.7	70.6	26.8	2.4	0.2	0.3	38.8
07:00 - 10:00	9,384	9,055	96.5	6.1	1.0	7.1	73.6	24.3	2.1	0.1	0.6	41.0
10:00 - 13:00	9,733	9,362	96.2	6.1	1.5	7.6	70.4	25.5	3.6	0.5	1.5	45.2
13:00 - 16:00	10,034	9,857	98.2	6.0	1.5	7.5	72.0	24.8	2.5	0.7	1.5	64.4
16:00 - 19:00	10,029	9,801	97.7	6.0	1.5	7.5	71.6	24.2	3.3	0.9	2.1	61.6
19:00 - 22:00	10,667	10,079	94.5	5.6	1.8	7.4	72.3	23.8	3.3	0.6	2.7	62.0
22:00 - 24:00	6,796	6,688	98.4	5.9	0.8	6.7	77.9	20.8	1.2	0.1	0.4	41.1
All Locations Summary	61,791	59,857	96.9	6.0	1.4	7.4	72.0	24.5	2.9	0.6	1.6	64.4

Detailed QSI Report

Route N28

Full iBus results by Time of Day

Quarter 2 22/23 to Quarter 1 23/24 (25/06/2022 to 23/06/2023)

All days

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	966	867	89.8	95.0	84.0	5.3	8.4	2.3
All Locations Summary	966	867	89.8	95.0	84.0	5.3	8.4	2.3

Mondays to Fridays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	663	567	85.5	95.2	84.6	5.3	8.4	1.8
All Locations Summary	663	567	85.5	95.2	84.6	5.3	8.4	1.8

Saturdays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	147	144	98.0	92.5	81.6	7.5	6.8	4.1
All Locations Summary	147	144	98.0	92.5	81.6	7.5	6.8	4.1

Sundays and Bank Holidays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	156	156	100.0	96.8	82.0	3.2	10.4	4.4
All Locations Summary	156	156	100.0	96.8	82.0	3.2	10.4	4.4

Transport for London - Live Mileage List

Route: 28

Service Change: 61556

Date: 10/09/2022

Kensal Rise, St
Souths

Reason for Issue

QSI points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
KSLRSN	11615	Station Terrace		
	442	Banister Road	366	0.23
	1658	Harrow Road / Kilburn Lane	199	0.12
	3260	Fifth Avenue	300	0.19
	610	Third Avenue	274	0.17
	3256	Portnall Road	347	0.22
	332	Great Western Road / Elgin Avenue	171	0.11
GWRDPW	334	Great Western Road / Harrow Road	212	0.13
WBPKSN	11701	Westbourne Park Station <>	342	0.21
	11696	Shrewsbury Road / Brunel Estate	289	0.18
	11693	St Stephens Gardens	207	0.13
	37655	Westbourne Grove	282	0.18
	1259	Pembridge Villas	114	0.07
	11523	Chepstow Crescent	242	0.15
	1271	Notting Hill Gate Station <>	407	0.25
NTHGPG	1266	Palace Gardens Terr / Notting Hill Gte	291	0.18
	11146	Sheffield Terrace	294	0.18
	84	York House Place / Kensington High St	439	0.27
HSKNSN	82	High Street Kensington Station <>	339	0.21
	27497	Phillimore Gardens	319	0.20
	126	The Design Museum	231	0.14
	11195	Warwick Gardens	306	0.19
	27791	Kensington Olympia Station <>#	261	0.16
	11262	Kensington Olympia	486	0.30
	11258	Lytton Estate	274	0.17
WKENSN	11256	West Kensington Station <>	246	0.15
	11254	West Kensington Estate	363	0.23
	11252	Lillie Road	222	0.14
	37426	North End Road Market	263	0.16
FULHBY	9327	Fulham Broadway	550	0.34
	25627	Fulham Town Hall	317	0.20
	1462	Tyrawley Road	221	0.14
	11277	New King's Road	287	0.18
	BP4891	Bovingdon Road	184	0.11
	1675	Sands End / Hazlebury Road	243	0.15
	11279	Oakbury Road	197	0.12
	20389	Townmead Road	336	0.21
WDBGBR	29147	Bridgend Road	488	0.30
	17947	Swandon Way	353	0.22
WDTNSN	LG05	Wandsworth Town Station #	239	0.15
	17945	Tonsley Street	140	0.09
	33273	Wandsworth Town Hall	225	0.14
WANDSS	13362	Southside Shopping Centre	424	0.26
WANDMC	R0418	Mapleton Crescent	223	0.14
Total Route Mileage - Out Direction			12513	7.78
			Metres	Miles

ation Terrace - Wandsworth, ide Shopping Centre	Tranche 883A
New Contract	

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WANDGM	8852	Mapleton Road		
	8854	Southside Shopping Centre	259	0.16
	BP4164	Ram Street	155	0.10
	17944	Tonsley Street	325	0.20
WDTNSN	LG04	Wandsworth Town Station #	259	0.16
	25511	Swandon Way	130	0.08
WDBGBR	18732	Bridgend Road	216	0.13
	3827	Townmead Road	527	0.33
	20655	Oakbury Road	320	0.20
	1674	Sands End / Hazlebury Road	219	0.14
	11276	New Kings Road	368	0.23
	1461	Tyrawley Road	259	0.16
	3649	Fulham Town Hall	298	0.19
FULHBY	9328	Fulham Broadway	251	0.16
	1457	Shorrolds Road	287	0.18
	11251	Lillie Road	385	0.24
	11253	West Kensington Estate	367	0.23
WKENSN	11255	West Kensington Station <>	291	0.18
	11259	Lytton Estate	431	0.27
	34350	Kensington Olympia / Hammersmith Road	202	0.13
	1490	Kensington Olympia Station <> #	202	0.13
	BP1589	Holland Road	329	0.20
	35202	Warwick Gardens	169	0.11
	20591	The Design Museum	205	0.13
	27496	Phillimore Gardens	325	0.20
HSKNSN	81	High Street Kensington Station <>	216	0.13
	83	Kensington Church Street / Holland St	377	0.23
	11145	Sheffield Terrace	415	0.26
NTHGKC	25053	Notting Hill Gate Station <>	306	0.19
	1270	Notting Hill Gate Stn <> / Pembridge Rd	231	0.14
	11522	Chepstow Crescent	399	0.25
	20883	Pembridge Villas / Westbourne Grove	225	0.14
	1263	Artesian Road	149	0.09
	11692	St Stephens Gardens	311	0.19
	11698	Brunel Estate	264	0.16
WBPKSN	11700	Westbourne Park Station <>	149	0.09
GWRDPW	55	Harrow Road	399	0.25
	3257	Ashmore Road	231	0.14
	611	Second Avenue	299	0.19
	3259	Fifth Avenue / Queen's Park Library	328	0.20
	1655	Ladbroke Grove / Kilburn Lane	249	0.15
	1659	Kilburn Lane / Harrow Road	140	0.09
	3821	Banister Road	257	0.16
KSLRSN	34114	Kensal Rise Station #	410	0.25
Total Route Mileage - Back Direction			12134	7.54
			Metres	Miles

Transport for London - Live Mileage List

Route: N28

Service Change: 61555

Date: 10/09/2022

Camden Town, I

Reason for Issue

QSI points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
CDTNBM	BP1264	Bayham Street		
	36647	Plender Street	323	0.20
	1280	Camden High Street	455	0.28
	325	Camden Town Station <>	245	0.15
	33533	Hartland Road / Camden Market	546	0.34
	37171	The Roundhouse	335	0.21
CHFMSN	12025	Chalk Farm Station <>	193	0.12
	12020	Primrose Hill Road	478	0.30
	12019	Elsworthy Rise	153	0.10
	12017	Lower Merton Rise	246	0.15
	1733	Avenue Road / Swiss Cottage Library	262	0.16
SCOTSN	12034	Swiss Cottage Stn <> / Finchley Road	390	0.24
	33819	Fairfax Road	388	0.24
	12010	South Hampstead Station # / Loudoun Road	517	0.32
	1633	Abbey Road	404	0.25
	BP4934	Priory Terrace	191	0.12
	1640	Kilburn High Road Station>lol<	255	0.16
KBHRSN	1622	Kilburn High Rd Stn # / Cambridge Avenue	184	0.11
	10241	Kilburn Park Station <>	225	0.14
	34384	Carlton Vale	257	0.16
	11598	Cambridge Road	306	0.19
	48	Shirland Road	280	0.17
MDHLCH	34992	Chippenham Road / Shirland Road	129	0.08
	35519	Elgin Avenue / Chippenham Road	292	0.18
	34994	Harrow Road	173	0.11
	334	Great Western Road / Harrow Road	216	0.13
WBPKN	11701	Westbourne Park Station <>	342	0.21
	11696	Shrewsbury Road / Brunel Estate	289	0.18
	11693	St Stephens Gardens	207	0.13
	37655	Westbourne Grove	282	0.18
	1259	Pembridge Villas	114	0.07
	11523	Chepstow Crescent	242	0.15
	1271	Notting Hill Gate Station <>	407	0.25
NTHGPG	1266	Palace Gardens Terr / Notting Hill Gte	291	0.18
	11146	Sheffield Terrace	294	0.18
	84	York House Place / Kensington High St	439	0.27
HSKNSN	82	High Street Kensington Station <>	339	0.21
	27497	Phillimore Gardens	319	0.20
	126	The Design Museum	231	0.14
	11195	Warwick Gardens	306	0.19
	27791	Kensington Olympia Station <>#	261	0.16
	11262	Kensington Olympia	486	0.30
	11258	Lytton Estate	274	0.17
WKENSN	11256	West Kensington Station <>	246	0.15
	11254	West Kensington Estate	363	0.23
	11252	Lillie Road	222	0.14
	37426	North End Road Market	263	0.16
FULHBY	9327	Fulham Broadway	550	0.34
	25627	Fulham Town Hall	317	0.20
	1462	Tyrawley Road	221	0.14
	11277	New King's Road	287	0.18
	BP4891	Bovingdon Road	184	0.11
	1675	Sands End / Hazlebury Road	243	0.15
	11279	Oakbury Road	197	0.12
	20389	Townmead Road	336	0.21
WDBGBR	29147	Bridgend Road	488	0.30
	17947	Swandon Way	353	0.22
WDTNSN	LG05	Wandsworth Town Station #	239	0.15
	17945	Tonsley Street	140	0.09
	33273	Wandsworth Town Hall	225	0.14
	13362	Southside Shopping Centre	424	0.26
WANDMC	R0418	Mapleton Crescent	223	0.14
Total Route Mileage - Out Direction			18087	11.24
			Metres	Miles

Bayham Street - Wandsworth, Mapleton Road	Tranche 883A
New Contract	

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WANDGM	8852	Mapleton Road		
	8854	Southside Shopping Centre	259	0.16
	BP4164	Ram Street	155	0.10
	17944	Tonsley Street	325	0.20
WDTNSN	LG04	Wandsworth Town Station #	259	0.16
	25511	Swandon Way	130	0.08
WDBGBR	18732	Bridgend Road	216	0.13
	3827	Townmead Road	527	0.33
	20655	Oakbury Road	320	0.20
	1674	Sands End / Hazlebury Road	219	0.14
	11276	New Kings Road	368	0.23
	1461	Tyrawley Road	259	0.16
	3649	Fulham Town Hall	298	0.19
FULHBY	9328	Fulham Broadway	251	0.16
	1457	Shorrolds Road	287	0.18
	11251	Lillie Road	385	0.24
WKENSN	11255	West Kensington Station <>	1024	0.64
	11259	Lytton Estate	431	0.27
	34350	Kensington Olympia / Hammersmith Road	202	0.13
	BP1589	Holland Road	532	0.33
	35202	Warwick Gardens	169	0.11
	20591	The Design Museum	205	0.13
	27496	Phillimore Gardens	325	0.20
HSKNSN	81	High Street Kensington Station <>	216	0.13
	83	Kensington Church Street / Holland St	377	0.23
	11145	Sheffield Terrace	415	0.26
NTHGKC	25053	Notting Hill Gate Station <>	306	0.19
	1270	Notting Hill Gate Stn <> / Pembridge Rd	231	0.14
	11522	Chepstow Crescent	399	0.25
	20883	Pembridge Villas / Westbourne Grove	225	0.14
	1263	Artesian Road	149	0.09
	11692	St Stephens Gardens	311	0.19
	11698	Brunel Estate	264	0.16
WPBKS	11700	Westbourne Park Station <>	149	0.09
	55	Harrow Road	399	0.25
	R0743	Elgin Avenue / Harrow Road	157	0.10
	R0158	Elgin Avenue / Chippenham Road	199	0.12
MDHLCH	34991	Chippenham Road / Shirland Road	267	0.17
	34797	Chippenham Gardens	198	0.12
	34796	Hansel Road	285	0.18
	34385	Rudolph Road	333	0.21
	10240	Kilburn Park Station <>	265	0.16
KBHRSN	1621	Kilburn High Rd Stn # / Cambridge Avenue	99	0.06
	1639	Kilburn High Road Station >lol<	204	0.13
	1634	Abbey Road	371	0.23
	12009	South Hampstead Station # / Loudoun Road	533	0.33
SCOTSN	33776	Finchley Road	417	0.26
	33775	Swiss Cottage Station <>	339	0.21
	12016	Winchester Road	315	0.20
	12018	Elsworthy Rise	319	0.20
	12021	Primrose Hill Rd / Adelaide Medical Ctr	281	0.17
	12022	Eton Road	222	0.14
CHFMSN	12024	Chalk Farm Station	293	0.18
	11994	Chalk Farm Road / Morrisons	342	0.21
	33259	Hawley Road	518	0.32
	33096	Camden Gardens	220	0.14
CDTNBM	29666	Camden Town Station <>	395	0.25
Total Route Mileage - Back Direction			17159	10.66
			Metres	Miles